



Liferay DXP Sites Experience Accessibility Conformance Report

December 2025

DXP 2025.Q4.0 Quarterly Release

Liferay Accessibility Conformance Report
Revised Section International

(Based on International VPAT® [Version 2.5](#) April 24, 2025)

**Voluntary Product Accessibility
Template® (VPAT®) International Edition**
Version 2.5Rev

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Liferay DXP Sites Experience Accessibility Conformance Report International Edition

(Based on VPAT® Version 2.5Rev)

Name of Product/Version: DXP 2025.Q4.0 Quarterly Release

Report Date: November 29, 2025

Product Description: One platform to create digital experiences, including fully accessible sites built with Liferay DXP.

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Notes: This report evaluates the accessibility of sites created with Liferay DXP, not the administrative product interface. At Liferay, we believe an accessible product is a better product, which is why we've made accessibility a strategic priority.

We are committed to making Liferay an inclusive, accessible product that leaves nobody out.

Our goals:

- Make accessibility part of the Product Delivery priorities and culture.
- Generate accessible features by design.
- Give leads, prospects, and customers confidence in Liferay's accessibility capabilities and commitment from the beginning.
- Get WCAG / ADA certified.

"Voluntary Product Accessibility Template" and "VPAT" are registered service marks of the Information Technology Industry Council (ITI)

We will achieve these goals with the following strategy:

- **Clear Ownership and Governance:** The Platform Experience Team owns Liferay's accessibility initiative and must establish guidelines and governance to deliver an accessible product.
- **Accessible Design System:** We are evolving Lexicon, our Design System, to be accessible out-of-the-box.
- **Accessible by Design:** We are investing accessibility by procuring accessibility training for our designers and developers. In turn we are providing internal guidelines to all Liferay teams to better comply with WCAG/ADA rules, and incorporating accessibility rules into our code review tooling.
- **Accessibility Testing by Default:** We make sure new features are accessible before they reach the product, by including accessibility tests in our standard QA tests for all delivery teams. These tests are based on the reference tools AXE and JAWS.
- **Collaboration:** We proactively collaborate with some of the top accessibility companies in the USA and Europe to perform audits on our product and improve continuously.

The entire company is executing this strategy and making Liferay a better product for everybody.

Evaluation Methods Used:

Conformance to the listed accessibility standards has been evaluated by Liferay experts in accessibility using a combination of automated analysis tools and manual testing by keyboard and assistive technologies (screen readers, screen magnifiers, contrast checkers, chromatic vision simulators, etc.). The tests have been applied to a significant and representative number of product pages.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes / No) Level AA (Yes / No) Level AAA (Yes / No)
Web Content Accessibility Guidelines 2.1	Level A (Yes / No) Level AA (Yes / No) Level AAA (Yes / No)
Web Content Accessibility Guidelines 2.2	Level A (Yes / No) Level AA (Yes / No) Level AAA (Yes / No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes / No)
EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11) AND EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)	(Yes / No)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.x Report

Tables 1 and 2 also document conformance with:

- EN 301 549:
 - Clause 9 - Web
 - Clauses 10.1-10.4 of Clause 10 - Non-Web documents
 - Clauses 11.1-11.4 and 11.8.2 of Clause 11 - Software
 - Clauses 12.1.2 and 12.2.4 of Clause 12 - Documentation and support services
- Revised Section 508:
 - Chapter 5 - 501.1 Scope and 504.2 Content Creation or Editing
 - Chapter 6 - 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.1 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p>1.1.1 Non-text Content (Level A) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.1.1 (Web) • 10.1.1.1 (Non-web document) • 11.1.1.1.1 (Open Functionality Software) • 11.1.1.1.2 (Closed Functionality Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports	Web: Sites created with Liferay DXP provide sufficient text alternatives for interactive elements, images, and actions to ensure accessibility for assistive technologies.
<p>1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.2.1 (Web) • 10.1.2.1 (Non-web document) • 11.1.2.1.1 (Open Functionality Software) • 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports	Web: Sites created with Liferay DXP do not include prerecorded audio-only or video-only content by default. Any media added to the site is provided by implementers or content creators.

1.2.2 Captions (Prerecorded)

(Level A) Also applies to:

EN 301 549 Criteria

- 9.1.2.2 (Web)
- 10.1.2.2 (Non-web document)
- 11.1.2.2 (Open Functionality Software)
- 11.1.2.2 (Closed Software)
- 11.8.2 (Authoring Tool)
- 12.1.2 (Product Docs)
- 12.2.4 (Support Docs)

Revised Section 508

- 501 (Web)(Software)
- 504.2 (Authoring Tool)
- 602.3 (Support Docs)

Web: Supports

Web: Sites created with Liferay DXP do not include prerecorded media by default. Any uploaded media must include or support captions provided by the implementer.

1.2.3 Audio Description or Media Alternative (Prerecorded)

(Level A) Also applies to:

EN 301 549 Criteria

- 9.1.2.3 (Web)
- 10.1.2.3 (Non-web document)
- 11.1.2.3.1 (Open Functionality Software)
- 11.1.2.3.2 (Closed Software)
- 11.8.2 (Authoring Tool)
- 12.1.2 (Product Docs)
- 12.2.4 (Support Docs)

Revised Section 508

- 501 (Web)(Software)
- 504.2 (Authoring Tool)
- 602.3 (Support Docs)

Web: Supports

Web: Sites created with Liferay DXP do not include prerecorded media by default. Any added media must be provided by content creators who can include audio descriptions as needed.

1.3.1 Info and Relationships

(Level A) Also applies to:

EN 301 549 Criteria

- 9.1.3.1 (Web)
- 10.1.3.1 (Non-web document)
- 11.1.3.1.1 (Open Functionality Software)
- 11.1.3.1.2 (Closed Software)
- 11.8.2 (Authoring Tool)
- 12.1.2 (Product Docs)
- 12.2.4 (Support Docs)

Revised Section 508

- 501 (Web)(Software)
- 504.2 (Authoring Tool)
- 602.3 (Support Docs)

Web: Supports

Web: Sites created with Liferay DXP can use semantic markup to ensure that information and relationships are programmatically determinable, improving navigation for assistive technologies.

1.3.2 Meaningful Sequence

(Level A) Also applies to:

EN 301 549 Criteria

- 9.1.3.2 (Web)
- 10.1.3.2 (Non-web document)
- 11.1.3.2.1 (Open Functionality Software)
- 11.1.3.2.2 (Closed Software)
- 11.8.2 (Authoring Tool)
- 12.1.2 (Product Docs)
- 12.2.4 (Support Docs)

Revised Section 508

- 501 (Web)(Software)
- 504.2 (Authoring Tool)
- 602.3 (Support Docs)

Web: Supports

Web: Sites created with Liferay DXP can maintain a logical and meaningful reading sequence through the use of structured templates and semantic markup.

1.3.3 Sensory Characteristics

(Level A) Also applies to:

EN 301 549 Criteria

- 9.1.3.3 (Web)
- 10.1.3.3 (Non-web document)
- 11.1.3.3 (Open Functionality Software)
- 11.1.3.3 (Closed Software)
- 11.8.2 (Authoring Tool)
- 12.1.2 (Product Docs)
- 12.2.4 (Support Docs)

Revised Section 508

- 501 (Web)(Software)
- 504.2 (Authoring Tool)
- 602.3 (Support Docs)

Web: Supports

Web: Sites created with Liferay DXP do not rely solely on sensory characteristics such as shape, size, location, or color to convey meaning.

1.4.1 Use of Color

(Level A) Also applies to:

EN 301 549 Criteria

- 9.1.4.1 (Web)
- 10.1.4.1 (Non-web document)
- 11.1.4.1 (Open Functionality Software)
- 11.1.4.1 (Closed Software)
- 11.8.2 (Authoring Tool)
- 12.1.2 (Product Docs)

Revised Section 508

- 501 (Web)(Software)
- 504.2 (Authoring Tool)
- 602.3 (Support Docs)

Web: Supports

Web: Sites created with Liferay DXP do not rely on color as the only means of conveying information.

1.4.2 Audio Control

(Level A) Also applies to:

EN 301 549 Criteria

- 9.1.4.2 (Web)
- 10.1.4.2 (Non-web document)
- 11.1.4.2 (Open Functionality Software)
- 11.1.4.2 (Closed Software)
- 11.8.2 (Authoring Tool)
- 12.1.2 (Product Docs)
- 12.2.4 (Support Docs)

Revised Section 508

- 501 (Web)(Software)
- 504.2 (Authoring Tool)
- 602.3 (Support Docs)

Web: Supports

Web: Sites created with Liferay DXP do not include audio that plays automatically. Any audio added by implementers must follow accessibility guidelines.

2.1.1 Keyboard

(Level A) Also applies to:

EN 301 549 Criteria

- 9.2.1.1 (Web)
- 10.2.1.1 (Non-web document)
- 11.2.1.1.1 (Open Functionality Software)
- 11.2.1.1.2 (Closed Software)
- 11.8.2 (Authoring Tool)
- 12.1.2 (Product Docs)
- 12.2.4 (Support Docs)

Revised Section 508

- 501 (Web)(Software)
- 504.2 (Authoring Tool)
- 602.3 (Support Docs)

Web: Supports

Web: Sites created with Liferay DXP support full keyboard operation and can be navigated without requiring pointer input.

2.1.2 No Keyboard Trap

(Level A) Also applies to:

EN 301 549 Criteria

- 9.2.1.2 (Web)
- 10.2.1.2 (Non-web document)
- 11.2.1.2 (Open Functionality Software)
- 11.2.1.2 (Closed Software)
- 11.8.2 (Authoring Tool)
- 12.1.2 (Product Docs)
- 12.2.4 (Support Docs)

Revised Section 508

- 501 (Web)(Software)
- 504.2 (Authoring Tool)
- 602.3 (Support Docs)

Web: Supports

Web: Sites created with Liferay DXP ensure that users can navigate away from any interactive element using the keyboard without encountering traps.

2.1.4 Character Key Shortcuts

(Level A 2.1 and 2.2)

Also applies to:

EN 301 549 Criteria

- 9.2.1.4 (Web)
- 10.2.1.4 (Non-web document)
- 11.2.1.4.1 (Open Functionality Software)
- 11.2.1.4.2 (Closed Software)
- 11.8.2 (Authoring Tool)
- 12.1.2 (Product Docs)
- 12.2.4 (Support Docs)

Revised Section 508 – Does not apply)

Web: Supports

Web: Liferay DXP does not contain shortcuts composed only by a letter or key, they are always key combinations not used by the system.

2.2.1 Timing Adjustable

(Level A) Also applies to:

EN 301 549 Criteria

- 9.2.2.1 (Web)
- 10.2.2.1 (Non-web document)
- 11.2.2.1 (Open Functionality Software)
- 11.2.2.1 (Closed Software)
- 11.8.2 (Authoring Tool)
- 12.1.2 (Product Docs)
- 12.2.4 (Support Docs)

Revised Section 508

- 501 (Web)(Software)
- 504.2 (Authoring Tool)
- 602.3 (Support Docs)

Web: Supports

Web: Sites created with Liferay DXP may include temporary alerts, which can provide sufficient time for comfortable reading. If additional timing controls are required, the implementer is responsible for configuring them appropriately.

2.2.2 Pause, Stop, Hide

(Level A) Also applies to:

EN 301 549 Criteria

- 9.2.2.1 (Web)
- 10.2.2.1 (Non-web document)
- 11.2.2.1 (Open Functionality Software)
- 11.2.2.1 (Closed Software)
- 11.8.2 (Authoring Tool)
- 12.1.2 (Product Docs)
- 12.2.4 (Support Docs)

Revised Section 508

- 501 (Web)(Software)
- 504.2 (Authoring Tool)
- 602.3 (Support Docs)

Web: Supports

Web: Sites created with Liferay DXP may include temporary alerts, which can provide sufficient time for comfortable reading. If additional timing controls are required, the implementer is responsible for configuring them appropriately.

2.3.1 Three Flashes or Below Threshold

(Level A) Also applies to:

EN 301 549 Criteria

- 9.2.3.1 (Web)
- 10.2.3.1 (Non-web document)
- 11.2.3.1 (Open Functionality Software)
- 11.2.3.1 (Closed Software)
- 11.8.2 (Authoring Tool)
- 12.1.2 (Product Docs)
- 12.2.4 (Support Docs)

Revised Section 508

- 501 (Web)(Software)
- 504.2 (Authoring Tool)
- 602.3 (Support Docs)

Web: Supports

Web: Sites created with Liferay DXP do not include flashing content by default. Implementers are responsible for ensuring that any added content complies with flash thresholds.

2.4.1 Bypass Blocks

(Level A) Also applies to:

EN 301 549 Criteria

- 9.2.4.1 (Web)
- 10.2.4.1 (Non-web document)
 - Does not apply
- 11.2.4.1 (Open Functionality Software) – Does not apply
- 11.2.4.1 (Closed Software) – Does not apply
- 11.8.2 (Authoring Tool)
- 12.1.2 (Product Docs)
- 12.2.4 (Support Docs)

Revised Section 508

- 501 (Web)(Software) – Does not apply to non-web software
- 504.2 (Authoring Tool)
- 602.3 (Support Docs) – Does not apply to non-web docs

Web: Supports

Web: Sites created with Liferay DXP can include mechanisms such as “Skip to Main Content” links or structured templates that help users bypass repeated blocks.

2.4.2 Page Titled

(Level A) Also applies to:

EN 301 549 Criteria

- 9.2.4.2 (Web)
 - 10.2.4.2 (Non-web document)
 - 11.2.4.2 (Open Functionality Software) - Does not apply
 - 11.2.4.2 (Closed Software) – Does not apply
 - 11.8.2 (Authoring Tool)
 - 12.1.2 (Product Docs)
 - 12.2.4 (Support Docs)
- Revised Section 508
- 501 (Web)(Software)
 - 504.2 (Authoring Tool)
 - 602.3 (Support Docs)

Web: Supports

Web: Sites created with Liferay DXP can define clear and descriptive page titles through site administration options.

2.4.3 Focus Order

(Level A) Also applies to:

EN 301 549 Criteria

- 9.2.4.3 (Web)
 - 10.2.4.3 (Non-web document)
 - 11.2.4.3 (Open Functionality Software)
 - 11.2.4.3 (Closed Software)
 - 11.8.2 (Authoring Tool)
 - 12.1.2 (Product Docs)
 - 12.2.4 (Support Docs)
- Revised Section 508
- 501 (Web)(Software)
 - 504.2 (Authoring Tool)
 - 602.3 (Support Docs)

Web: Supports

Web: Sites created with Liferay DXP can follow a logical and semantic focus order that preserves meaning and operability.

2.4.4 Link Purpose (In Context) (Level A)

Also applies to:

EN 301 549 Criteria

- 9.2.4.4 (Web)
- 10.2.4.4 (Non-web document)
- 11.2.4.4 (Open Functionality Software)
- 11.2.4.4 (Closed Software)
- 11.8.2 (Authoring Tool)
- 12.1.2 (Product Docs)
- 12.2.4 (Support Docs)

Revised Section 508

- 501 (Web)(Software)
- 504.2 (Authoring Tool)
- 602.3 (Support Docs)

Web: Supports

Web: Sites created with Liferay DXP can provide link text that clearly identifies the purpose of each link when read in context.

2.5.1 Pointer Gestures (Level A 2.1 and 2.2)

Also applies to:

EN 301 549 Criteria

- 9.2.5.1 (Web)
- 10.2.5.1 (Non-web document)
- 11.2.5.1 (Open Functionality Software)
- 11.2.5.1 (Closed Software)
- 11.8.2 (Authoring Tool)
- 12.1.2 (Product Docs)
- 12.2.4 (Support Docs)

Revised Section 508 –Does not apply

Web: Supports

Web: Sites created with Liferay DXP can be operated with simple pointer interactions and do not require complex or path-based gestures.

<p>2.5.2 Pointer Cancellation (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.5.2 (Web) • 10.2.5.2 (Non-web document) • 11.2.5.2 (Open Functionality Software) • 11.2.5.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	<p>Web: Supports</p>	<p>Web: Sites created with Liferay DXP do not require pointer-dependent actions that could cause accidental activation.</p>
<p>2.5.3 Label in Name (Level A) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.5.3 (Web) • 10.2.5.3 (Non-web document) • 11.2.5.3.1 (Open Functionality Software) • 11.2.5.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	<p>Web: Supports</p>	<p>Web: Sites created with Liferay DXP can ensure that visible labels match accessible names, improving compatibility with speech and assistive technologies.</p>
<p>2.5.4 Motion Actuation (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.5.4 (Web) • 10.2.5.4 (Non-web document) • 11.2.5.4 (Open Functionality Software) • 11.2.5.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	<p>Web: Supports</p>	<p>Web: Sites created with Liferay DXP do not require motion-based interaction. Any such functionality added by implementers is their responsibility.</p>

3.1.1 Language of Page

(Level A) Also applies to:

EN 301 549 Criteria

- 9.3.1.1 (Web)
- 10.3.1.1 (Non-web document)
- 11.3.1.1.1 (Open Functionality Software)
- 11.3.1.1.2 (Closed Software)
- 11.8.2 (Authoring Tool)
- 12.1.2 (Product Docs)
- 12.2.4 (Support Docs)

Revised Section 508

- 501 (Web)(Software)
- 504.2 (Authoring Tool)
- 602.3 (Support Docs)

Web: Supports

Web: Sites created with Liferay DXP allow the default language to be programmatically determined, ensuring proper interpretation by assistive technologies.

3.2.1 On Focus

(Level A) Also applies to:

EN 301 549 Criteria

- 9.3.2.1 (Web)
- 10.3.2.1 (Non-web document)
- 11.3.2.1 (Open Functionality Software)
- 11.3.2.1 (Closed Software)
- 11.8.2 (Authoring Tool)
- 12.1.2 (Product Docs)
- 12.2.4 (Support Docs)

Revised Section 508

- 501 (Web)(Software)
- 504.2 (Authoring Tool)
- 602.3 (Support Docs)

Web: Supports

Web: Sites created with Liferay DXP do not trigger unexpected context changes when elements receive focus.

<p>3.2.2 On Input</p> <p>(Level A) Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.2.2 (Web) • 10.3.2.2 (Non-web document) • 11.3.2.2 (Open Functionality Software) • 11.3.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p>	<p>Web: Sites created with Liferay DXP can avoid unexpected changes of context upon user input. Implementers are responsible for ensuring predictable behavior when customizing forms or components.</p>
<p>3.2.6 Consistent Help</p> <p>(Level A 2.2 only)</p> <p>EN 301 549 Criteria – Does not apply</p> <p>Revised Section 508 – Does not apply</p>	<p>Web: Supports</p>	<p>Web: Sites created with Liferay DXP can provide consistent help mechanisms when implemented, such as contact links, support information, or contextual guidance.</p>
<p>3.3.1 Error Identification</p> <p>(Level A) Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.3.1 (Web) • 10.3.3.1 (Non-web document) • 11.3.3.1.1 (Open Functionality Software) • 11.3.3.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p>	<p>Web: Sites created with Liferay DXP can clearly identify errors to users, including conveying them to assistive technologies through accessible markup.</p>

3.3.2 Labels or Instructions

(Level A) Also applies to:

EN 301 549 Criteria

- 9.3.3.2 (Web)
- 10.3.3.2 (Non-web document)
- 11.3.3.2 (Open Functionality Software)
- 11.3.3.2 (Closed Software)
- 11.8.2 (Authoring Tool)
- 12.1.2 (Product Docs)
- 12.2.4 (Support Docs)

Revised Section 508

- 501 (Web)(Software)
- 504.2 (Authoring Tool)
- 602.3 (Support Docs)

Web: Supports

Web: Sites created with Liferay DXP support providing clear labels and instructions. Form fields, controls, and interactive elements can be properly described to users to ensure correct and accessible usage.

3.3.7 Redundant Entry

(Level A 2.2 only)

EN 301 549 Criteria – Does not apply

Revised Section 508 – Does not apply

Web: Supports

Web: Sites created with Liferay DXP can help minimize redundant data entry when configuring multi-step forms or workflows.

4.1.1 Parsing

Web: Supports

For WCAG 2.0, 2.1, EN 301 549, and Revised 508 Standards, the September 2023 errata update indicates this criterion is always supported. See the [WCAG 2.0 Editorial Errata](#) and the [WCAG 2.1 Editorial Errata](#).

(Level A) Applies to:

WCAG 2.0 and 2.1 – Always answer ‘Supports’

WCAG 2.2 (obsolete and removed) - Does not apply

EN 301 549 Criteria

- 99.4.1.1 (Web)
- 10.4.1.1 (Non-web document)
- 11.4.1.1.1 (Open Functionality Software)
- 11.4.1.1.2 (Closed Software) – Does not apply
- 11.8.2 (Authoring Tool)
- 12.1.2 (Product Docs)
- 12.2.4 (Support Docs)

Revised Section 508

- 501 (Web)(Software)
- 504.2 (Authoring Tool)
- 602.3 (Support Docs)

4.1.2 Name, Role, Value

Web: Supports

Web: Sites created with Liferay DXP support providing correct names, roles, and values for user interface components, ensuring that assistive technologies can accurately interpret and interact with all elements.

(Level A) Also applies to:

EN 301 549 Criteria

- 9.4.1.2 (Web)
- 10.4.1.2 (Non-web document)
- 11.4.1.2.1 (Open Functionality Software)
- 11.4.1.2.2 (Closed Software) – Does not apply
- 11.8.2 (Authoring Tool)
- 12.1.2 (Product Docs)
- 12.2.4 (Support Docs)

Revised Section 508

- 501 (Web)(Software)
 - 504.2 (Authoring Tool)
 - 602.3 (Support Docs)
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Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p>1.2.4 Captions (Live) (Level AA) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.2.4 (Web) • 10.1.2.4 (Non-web document) • 11.1.2.4 (Open Functionality Software) • 11.1.2.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports	Web: Liferay DXP does not provide live audio.
<p>1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.2.5 (Web) • 10.1.2.5 (Non-web document) • 11.1.2.5 (Open Functionality Software) • 11.1.2.5 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports	Web: Liferay DXP does not provide live audio.

1.3.4 Orientation

(Level AA 2.1 and 2.2)

Also applies to:

EN 301 549 Criteria

- 9.1.3.4 (Web)
- 10.1.3.4 (Non-web document)
- 11.1.3.4 (Open Functionality Software)
- 11.1.3.4 (Closed Software)
- 11.8.2 (Authoring Tool)
- 12.1.2 (Product Docs)
- 12.2.4 (Support Docs)

Revised Section 508 – Does not apply

Web: Supports

Web: Sites created with Liferay DXP can adapt correctly to different orientations, such as portrait or landscape, and also support right-to-left (RTL) layouts when the corresponding language is selected, depending on the device and responsive theme chosen by the implementer.

1.3.5 Identify Input Purpose

(Level AA 2.1 and 2.2)

Also applies to:

EN 301 549 Criteria

- 9.1.3.5 (Web)
- 10.1.3.5 (Non-web document)
- 11.1.3.5.1 (Open Functionality Software)
- 11.1.3.5.2 (Closed Software)
- 11.8.2 (Authoring Tool)
- 12.1.2 (Product Docs)
- 12.2.4 (Support Docs)

Revised Section 508 – Does not apply

Web: Supports

Web: Sites created with Liferay DXP can use standard input types that help assistive technologies identify the purpose of form fields.

1.4.3 Contrast (Minimum)

(Level AA) Also applies to:

EN 301 549 Criteria

- 9.1.4.3 (Web)
- 10.1.4.3 (Non-web document)
- 11.1.4.3 (Open Functionality Software)
- 11.1.4.3 (Closed Software)
- 11.8.2 (Authoring Tool)
- 12.1.2 (Product Docs)
- 12.2.4 (Support Docs)

Revised Section 508

- 501 (Web)(Software)
- 504.2 (Authoring Tool)
- 602.3 (Support Docs)

Web: Supports

Web: Sites created with Liferay DXP can use color palettes from the Lexicon Design System or custom colors defined by the implementer, ensuring minimum contrast compliance for text and interface components.

1.4.4 Resize text

(Level AA) Also applies to:

EN 301 549 Criteria

- 9.1.4.4 (Web)
- 10.1.4.4 (Non-web document)
- 11.1.4.4.1 (Open Functionality Software)
- 11.1.4.4.2 (Closed Software)
- 11.8.2 (Authoring Tool)
- 12.1.2 (Product Docs)
- 12.2.4 (Support Docs)

Revised Section 508

- 501 (Web)(Software)
- 504.2 (Authoring Tool)
- 602.3 (Support Docs)

Web: Supports

Web: Sites created with Liferay DXP support browser zoom up to 200% and responsive layouts, allowing text to be resized without loss of functionality.

1.4.5 Images of Text

(Level AA) Also applies to:

EN 301 549 Criteria

- 9.1.4.5 (Web)
- 10.1.4.5 (Non-web document)
- 11.1.4.5.1 (Open Functionality Software)
- 11.1.4.5.2 (Closed Software) – Does not apply
- 11.8.2 (Authoring Tool)
- 12.1.2 (Product Docs)
- 12.2.4 (Support Docs)

Revised Section 508

- 501 (Web)(Software)
- 504.2 (Authoring Tool)
- 602.3 (Support Docs)

Web: Supports

Web: Sites created with Liferay DXP do not require images of text. Implementers can provide text-based alternatives for maximum accessibility.

1.4.10 Reflow

(Level AA 2.1 and 2.2)

Also applies to:

EN 301 549 Criteria

- 9.1.4.10 (Web)
- 10.1.4.10 (Non-web document)
- 11.1.4.10 (Open Functionality Software)
- 11.1.4.10 (Closed Software)
- 11.8.2 (Authoring Tool)
- 12.1.2 (Product Docs)
- 12.2.4 (Support Docs)

Revised Section 508 – Does not apply

Web: Supports

Web: Sites created with Liferay DXP support proper reflow and adapt correctly to mobile layouts and up to 400% zoom, maintaining content and functionality without requiring two-dimensional scrolling.

1.4.11 Non-text Contrast

(Level AA 2.1 and 2.2)

Also applies to:

EN 301 549 Criteria

- 9.1.4.11 (Web)
- 10.1.4.11 (Non-web document)
- 11.1.4.11 (Open Functionality Software)
- 11.1.4.11 (Closed Software)
- 11.8.2 (Authoring Tool)
- 12.1.2 (Product Docs)
- 12.2.4 (Support Docs)

Revised Section 508 – Does not apply

Web: Supports

Web: Liferay DXP colors provided to sites by the Lexicon system are tested to ensure compliance with non-text color contrast requirements.

1.4.12 Text Spacing

(Level AA 2.1 and 2.2)

Also applies to:

EN 301 549 Criteria

- 9.1.4.12 (Web)
- 10.1.4.12 (Non-web document)
- 11.1.4.12 (Open Functionality Software)
- 11.1.4.12 (Closed Software)
- 11.8.2 (Authoring Tool)
- 12.1.2 (Product Docs)
- 12.2.4 (Support Docs)

Revised Section 508 – Does not apply

Web: Supports

Web: Sites created with Liferay DXP can meet text spacing requirements, supporting correct line height, paragraph spacing, letter spacing, and word spacing to ensure readability. The product also provides the ability to increase letter spacing through its accessibility menu

1.4.13 Content on Hover or Focus (Level AA 2.1 and 2.2)

Also applies to:

EN 301 549 Criteria

- 9.1.4.13 (Web)
- 10.1.4.13 (Non-web document)
- 11.1.4.13 (Open Functionality Software)
- 11.1.4.13 (Closed Software)
- 11.8.2 (Authoring Tool)
- 12.1.2 (Product Docs)
- 12.2.4 (Support Docs)

Revised Section 508 – Does not apply

Web: Supports

Web: Sites created with Liferay DXP can provide hover or focus-triggered content such as tooltips and popovers that are dismissible, hoverable, and keyboard accessible.

2.4.5 Multiple Ways

(Level AA) Also applies to:

EN 301 549 Criteria

- 9.2.4.5 (Web)
- 10.2.4.5 (Non-web document)
 - Does not apply
- 11.2.4.5 (Open Functionality Software) – Does not apply
- 11.2.4.5 (Closed Software) – Does not apply
- 11.8.2 (Authoring Tool)
- 12.1.2 (Product Docs)
- 12.2.4 (Support Docs)

Revised Section 508

- 501 (Web)(Software) – Does not apply to non-web software
- 504.2 (Authoring Tool)
- 602.3 (Support Docs) – Does not apply to non-web docs

Web: Supports

Web: Sites created with Liferay DXP support providing multiple ways to locate content. They can offer consistent navigation structures, menus, breadcrumbs, and search functionality, allowing users to reach pages through different accessible paths.

2.4.6 Headings and Labels

(Level AA) Also applies to:

EN 301 549 Criteria

- 9.2.4.6 (Web)
- 10.2.4.6 (Non-web document)
- 11.2.4.6 (Open Functionality Software)
- 11.2.4.6 (Closed Software)
- 11.8.2 (Authoring Tool)
- 12.1.2 (Product Docs)
- 12.2.4 (Support Docs)

Revised Section 508:

- 501 (Web)(Software)
- 504.2 (Authoring Tool)
- 602.3 (Support Docs)

Web: Supports

Web: Sites created with Liferay DXP can use a robust and consistent heading structure and descriptive labels to support accessible navigation.

2.4.7 Focus Visible

(Level AA) Also applies to:

EN 301 549 Criteria

- 9.2.4.7 (Web)
- 10.2.4.7 (Non-web document)
- 11.2.4.7 (Open Functionality Software)
- 11.2.4.7 (Closed Software)
- 11.8.2 (Authoring Tool)
- 12.1.2 (Product Docs)
- 12.2.4 (Support Docs)

Revised Section 508:

- 501 (Web)(Software)
- 504.2 (Authoring Tool)
- 602.3 (Support Docs)

Web: Supports

Web: Sites created with Liferay DXP can provide visible and consistent focus indicators to ensure that keyboard users can easily track their current position.

2.4.11 Focus Not Obscured

(Minimum) (Level AA 2.2 only)

EN 301 549 Criteria – Does not apply

Revised Section 508 – Does not apply

Web: Supports

Web: Sites created with Liferay DXP can ensure that focused components remain visible and are not obscured by other content.

<p>2.5.7 Dragging Movements (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	<p>Web: Supports</p>	<p>Web: Sites created with Liferay DXP can offer keyboard alternatives to dragging movements for interactive components, ensuring accessibility for users with motor limitations.</p>
<p>2.5.8 Target Size (Minimum) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	<p>Web: Supports</p>	<p>Web: Sites created with Liferay DXP can meet minimum target size requirements through the use of appropriate spacing, padding, and component sizing within templates and fragments. All components provided by the design system include a minimum interaction size of 24×24 px.</p>
<p>3.1.2 Language of Parts (Level AA) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.1.2 (Web) • 10.3.1.2 (Non-web document) • 11.3.1.2 (Open Functionality Software) – Does not apply • 11.3.1.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p>	<p>Web: Sites created with Liferay DXP can display characters correctly in all supported languages, as they rely on standard system fonts and Unicode-compatible rendering.</p>

3.2.3 Consistent Navigation

(Level AA) Also applies to:

EN 301 549 Criteria

- 9.3.2.3 (Web)
- 10.3.2.3 (Non-web document) – Does not apply
- 11.3.2.3 (Open Functionality Software) – Does not apply
- 11.3.2.3 (Closed Software) – Does not apply
- 11.8.2 (Authoring Tool)
- 12.1.2 (Product Docs)
- 12.2.4 (Support Docs)

Revised Section 508:

- 501 (Web)(Software) – Does not apply to non-web software
- 504.2 (Authoring Tool)
- 602.3 (Support Docs) – Does not apply to non-web docs

Web: Supports

Web: Sites created with Liferay DXP can offer consistent navigation patterns through templates, fragments, widgets, and fully accessible reference sites such as liferayinclusive.com.

3.2.4 Consistent Identification

(Level AA) Also applies to:

EN 301 549 Criteria

- 9.3.2.4 (Web)
- 10.3.2.4 (Non-web document) – Does not apply
- 11.3.2.4 (Open Functionality Software) – Does not apply
- 11.3.2.4 (Closed Software) – Does not apply
- 11.8.2 (Authoring Tool)
- 12.1.2 (Product Docs)
- 12.2.4 (Support Docs)

Revised Section 508:

- 501 (Web)(Software) – Does not apply to non-web software
- 504.2 (Authoring Tool)
- 602.3 (Support Docs) – Does not apply to non-web docs

Web: Supports

Web: Sites created with Liferay DXP can easily meet the requirement and provide full visual consistency.

3.3.3 Error Suggestion

(Level AA) Also applies to:

EN 301 549 Criteria

- 9.3.3.3 (Web)
- 10.3.3.3 (Non-web document)
- 11.3.3.3 (Open Functionality Software)
- 11.3.3.3 (Closed Software)
- 11.8.2 (Authoring Tool)
- 12.1.2 (Product Docs)
- 12.2.4 (Support Docs)

Revised Section 508:

- 501 (Web)(Software)
- 504.2 (Authoring Tool)
- 602.3 (Support Docs)

Web: Supports

Web: Sites created with Liferay DXP can support providing appropriate error suggestions. The implementer is responsible for using DXP correctly to create clear and coherent messages and for translating them into all languages offered by the site.

3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)

Also applies to:

EN 301 549 Criteria

- 9.3.3.4 (Web)
- 10.3.3.4 (Non-web document)
- 11.3.3.4 (Open Functionality Software)
- 11.3.3.4 (Closed Software)
- 11.8.2 (Authoring Tool)
- 12.1.2 (Product Docs)
- 12.2.4 (Support Docs)

Revised Section 508:

- 501 (Web)(Software)
- 504.2 (Authoring Tool)
- 602.3 (Support Docs)

Web: Supports

Web: Liferay DXP does not require the collection of legal or financial data. If a site needs to include such information, the implementer is responsible for handling it correctly and in an accessible manner.

3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only)

Also applies to:

EN 301 549 Criteria

- 9.4.1.3 (Web)
- 10.4.1.3 (Non-web document)
- 11.4.1.3 (Open Functionality Software)
- 11.4.1.3 (Closed Software) – Does not apply
- 11.8.2 (Authoring Tool)
- 12.1.2 (Product Docs)
- 12.2.4 (Support Docs)

Revised Section 508 – Does not apply

Web: Supports

Web: Liferay DXP does not require extra cognitive function tests for its default authentication pattern.

4.1.3 Status Messages

(Level AA 2.1 and 2.2)

Also applies to:

EN 301 549 Criteria

- 9.4.1.3 (Web)
- 10.4.1.3 (Non-web document)
- 11.4.1.3 (Open Functionality Software)
- 11.4.1.3 (Closed Software) – Does not apply
- 11.8.2 (Authoring Tool)
- 12.1.2 (Product Docs)
- 12.2.4 (Support Docs)

Revised Section 508 – Does not apply

Web: Supports

Web: Sites created with Liferay DXP offer great feedback to screen readers and can easily meet this requirement.

Table 3: Success Criteria, Level AAA

Notes: Not Applicable

Revised Section 508 Report

Notes:

Chapter 3: Functional Performance Criteria (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Supports	Web: Sites created with Liferay DXP can be fully used with screen readers and can easily provide proper feedback about what is happening on the screen.
302.2 With Limited Vision	Supports	Web: Sites created with Liferay DXP support standard browser scaling and can easily meet the requirement for proper font scaling, providing correctly contrasted and visually understandable content.
302.3 Without Perception of Color	Supports	Web: Liferay DXP is based on a proven color contrast design system. Some widgets such as the calendar were rebuilt completely to increase usability without perception of color.

302.4 Without Hearing	Supports	Web: Sites created with Liferay DXP do not require the use of hearing to be operated. Any multimedia content, such as videos or audio, is added by end users, who can include captions or transcripts to ensure full accessibility.
302.5 With Limited Hearing	Supports	Web: Sites created with Liferay DXP do not require the use of hearing for operation. Any multimedia content, such as videos or audio, is added by end users, who can provide captions or transcripts to support individuals with limited hearing.
302.6 Without Speech	Supports	Web: Sites created with Liferay DXP do not require the use of speech for any interaction, unless the implementer specifically introduces such functionality, in which case it becomes the implementer's responsibility.
302.7 With Limited Manipulation	Supports	Web: Sites created with Liferay DXP support keyboard-based interaction and can be operated without requiring precise manipulation, enabling effective use by individuals with limited manipulation abilities, unless the implementer introduces functionality that requires more complex physical interaction, in which case it becomes the implementer's responsibility.
302.8 With Limited Reach and Strength	Supports	Web: Sites created with Liferay DXP support keyboard-based interaction and can be operated effectively by users with limited reach and strength, without requiring fine motor movements or force.

302.9 With Limited Language, Cognitive, and Learning Abilities

Supports

Web: Sites created with Liferay DXP are consistent in their use of layout elements, terminology, and colors, and can provide predictable interactions that support users with limited language, cognitive, and learning abilities.

Chapter 4: [Hardware](#)

Notes:

Chapter 5: [Software](#)

Notes:

Chapter 6: [Support Documentation and Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
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601.1 Scope	Heading cell – no response required	Heading cell – no response required
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602 Support Documentation	Heading cell – no response required	Heading cell – no response required
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602.2 Accessibility and Compatibility Features		
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602.3 Electronic Support Documentation	See WCAG 2.x section	See information in WCAG 2.x section
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602.4 Alternate Formats for Non-Electronic Support Documentation		
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603.2 Information
on Accessibility and
Compatibility Features

603.3 Accommodation of
Communication Needs

EN 301 549 Report

Notes: Not Applicable**Clause 4: Functional Performance Statements (FPS)**

Notes: Not Applicable

Clause 5: Generic RequirementsNotes: Not Applicable

Clause 6: ICT with Two-Way Voice Communication

Notes: Not Applicable

Clause 7: ICT with Video Capabilities

Notes: Not Applicable

Clause 8: Hardware

Notes: Not Applicable

Clause 9: Web (see WCAG 2.x section)

Notes: Not Applicable

Clause 10: Non-Web Documents

Notes:

Criteria	Conformance Level	Remarks and Explanations
10.0 General (informative)	Heading cell – no response required	Heading cell – no response required
10.1.1.1 through 10.4.1.3	See WCAG 2.x section	See information in WCAG 2.x section
10.5 Caption positioning		
10.6 Audio description timing		

Clause 11: Software

Notes: Not Applicable

Clause 12: Documentation and Support Services

Notes: Not Applicable

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation	Heading cell – no response required	Heading cell – no response required
12.1.1 Accessibility and compatibility features		
12.1.2 Accessible documentation	See WCAG 2.x section	See information in WCAG 2.x section
12.2 Support Services	Heading cell – no response required	Heading cell – no response required

12.2.2 Information on
accessibility and compatibility
features

12.2.3 Effective communication

12.2.4 Accessible documentation [See WCAG 2.x section](#)

See information in WCAG 2.x
section

Clause 13: [ICT Providing Relay or Emergency Service Access](#)

Notes: Not Applicable

Legal Disclaimer (Company)

This Voluntary Product Accessibility Template (VPAT) is provided to assist customers and partners in evaluating the accessibility characteristics of sites created with Liferay DXP. The information contained in this document reflects the accessibility capabilities of Liferay DXP at the time of publication and is based on Liferay's interpretation of the WCAG 2.2 guidelines, testing methods, and available product documentation.

The results presented are derived from a combination of automated evaluations, manual reviews, and expert analysis applied to representative sites created with Liferay DXP. Because the actual accessibility of any site depends on the structures, configurations, design decisions, and content provided by customers or implementers, this VPAT does not guarantee compliance in all deployment scenarios.

Liferay provides the mechanisms, tools, and design system components necessary for creating fully accessible sites, but implementers and content creators must apply these correctly and maintain accessible structures and content to achieve full conformance.

Liferay makes reasonable efforts to ensure the accuracy of the information provided, but the document is offered "as is," without warranties, express or implied. Accessibility is an ongoing process, and Liferay continues to enhance the platform through regular updates and improvements. Future releases may include additional accessibility fixes or enhancements not reflected in this version of the VPAT.

Customers or implementers who have specific accessibility requirements or need guidance on how to achieve accessible results using Liferay DXP are encouraged to contact Liferay Support for clarification, assistance, or further assessment.



Liferay helps organizations build for the future by enabling them to create, manage, and scale powerful solutions on the world's most flexible Digital Experience Platform (DXP). Trusted globally by over a thousand companies spanning multiple industries, Liferay's open-source DXP facilitates the development of marketing and commerce websites, customer portals, intranets, and more. Learn how we can use technology to change the world together at liferay.com.

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